

## TERMS AND CONDITIONS OF THE REGISTRATION SERVICE

1. Detailed description of goods and/or services

Saide is a Non-Governmental Organisation working in the field of education. This registration service will support our clients.

## 2. Goods and services

Once the registration and payment processes are concluded, a receipt of payment will be sent to the client's email account.

3. Export restriction

The offering on this website is available to South African clients only.

4. Refund policy

Saide's provision of conference services is subject to availability. In case of unavailability, Saide will refund the client in full within 30 days. The client's cancellation of a registration will attract a 10 % administration fee.

5. Customer Privacy Policy

Saide shall take all reasonable steps to protect users' personal information. For this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from

http://www.polity.org.za/attachment.php?aa id=3569.

6. Responsibility

Saide takes responsibility for all aspects of the transaction, including the sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

7. Country of domicile

This website is governed by the laws of South Africa, and Saide chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, the address given under 10 below.

8. Variation

Saide may, in its sole discretion, change this agreement or any part thereof at any time without notice.

9. Company information

This website is run by Saide (NGO) based in South Africa trading as Saide and with registration number 1355/92 and trustees and director as displayed below.

10. Saide contact details

*Physical Address:* 14<sup>th</sup> Floor Rennie House, 19 Ameshoff Street, Braamfontein, Johannesburg Email: <u>info@saide.org.za</u>

Telephone: +27 11 403 2813