

TERMS AND CONDITIONS OF THE REGISTRATION SERVICE USING PayGate

1. Detailed description of goods and/or services
Saide is a Non-Governmental Organisation working in the field of education. This registration service will support our clients.
2. Goods and services
A receipt of payment will be sent to the client's email account immediately the registration and payment processes are concluded.
3. Export restriction
The offering on this website is available to South African clients only.
4. Refund policy
The provision of conference services by Saide is subject to availability. In cases of unavailability, Saide will refund the client in full within 30 days. Cancellation of a registration by the client will attract a 10 % administration fee.
5. Customer Privacy policy
Saide shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from http://www.polity.org.za/attachment.php?aa_id=3569.
6. Payment options accepted
Payment may be made via Visa and MasterCard.
7. Card acquiring and security
Card transactions will be acquired for Saide via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.
8. Customer details separate from card details
Customer details will be stored by Saide separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.
9. Merchant Outlet country and transaction currency
The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).
10. Responsibility
Saide takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.
11. Country of domicile
This website is governed by the laws of South Africa and Saide chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature the address given under 14 below.
12. Variation
Saide may, in its sole discretion, change this agreement or any part thereof at any time without notice.
13. Company information
This website is run by Saide (NGO) based in South Africa trading as Saide and with registration number 1355/92 and trustees and director as displayed below.
14. Saide contact details
*Physical Address: 14th Floor Rennie House, 19 Ameshoff Street, Braamfontein, Johannesburg
Email: info@saide.org.za
Telephone: +27 11 403 2813*